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CAREER DEVELOPMENT
AND EMPLOYMENT

IMMIGRANT AID ORGANIZATIONS IN ALBERTA

Immigration and Settlement Division

November 1991

ORGANIZATIONS AND AGENCIES

DEALING WITH IMMIGRANT SETTLEMENT

This directory lists organizations which are directly involved in newcomer settlement. For that reason, only a few selected ethnic associations are included here.

If you have any suggestions for changes or additions to this directory, please contact:

Alberta Career Development and Employment

Immigration and Settlement Division

11th Floor, CityCentre

10155 - 102 Street

Edmonton, Alberta

T5J 4L5

Phone: (403) 427 - 0537

Fax: (403) 422 - 0126

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ARUSHA CENTRE

"MAKING CHANGES" Program

223 - 10th Street, N.W.

Calgary, Alberta

T2N 1V5

Bonny Johansson

Phone: 270 - 3200

Purpose/target group(s)

Employment/career orientation program for immigrant women.

Activities include

Courses to assist unemployed or underemployed immigrant women gain greater understanding and confidence in achieving desired changes in their lives. Arusha also provides a collection of publications, some counselling and referral to opportunities for accessing appropriate information and training.

Languages

Participants are expected to know enough English to take part in classes conducted in English.

CALGARY ASSOCIATION FOR YOUNG IMMIGRANTS

411 - 11th Avenue, S.E.

Calgary, Alberta

T2G 0Y5

Inger Howse

Sheila Haasen

Phone: 261-8815

Purpose/target group(s)

To assist immigrant youth in Calgary.

Activities include

Direct services to immigrant youth through social/recreational and counselling services. The Association provides resource consultation and workshops to mainstream and other service providers interested in better meeting the needs of immigrant youth.

Languages

English.

CALGARY CATHOLIC IMMIGRATION SOCIETY

#400, 1400 - 1st Street, S.W.
Calgary, Alberta
T2R 0V8

Ann Wilson
Executive Director
Phone: 262 - 2006
Fax: 262 - 2033

Purpose/target group(s)

To assist all immigrants and refugees during the settlement integration process. To provide support to community professionals employers and individuals who encounter language and cultural barriers with new Canadians, and to assist community members, and organizations in understanding, serving and accepting immigrants and refugees.

Activities include

Orientation for refugees and immigrants, general adaptation counselling, employment preparation, translation, interpretation, advocacy, escort, nutrition and home management, assistance in finding accommodation. The agency operates outreach neighborhood locations, a licensed day care program and a reception house providing temporary accommodation for government-sponsored refugees.

Languages

Akan, Amharic, Arabic, Cambodian, Cantonese, Chiu Chao, Czech, English, Farsi, French, Hebrew, Hindi, Mandarin, Marathi, Italian, Polish, Punjabi, Romanian, Russian, Sinhalese, Slovak, Spanish, Swahili, Urdu, Vietnamese. Other languages provided through a volunteer language bank.

Some services also available at other locations:

Pre-Employment Skills Training Centre
1410 - 1st Street, S.W.
Calgary, Alberta T2R 0V8
Telephone and Fax : (Same as Main Office)
Calgary, Alberta T2R 0V8

N.E. Settlement/Integration Office
6208 Rundlehorn Drive, N.E.
Calgary, Alberta T1Y 1M6
Telephone: 280 - 9213 / 285 - 8351 / 280 - 9238

Outreach for Spanish Speaking Canadians
(Volunteer Basis)
Canadian Hispanic Congress
#200, 1829 - 54 Street, S.E.
Calgary, Alberta T2B 1N5
Telephone: 273 - 1690

Margaret Chisholm Reception House
1818 - 1st Street, S.E.
Calgary, Alberta T2G 2J9
Telephone: 262 - 8132 / 261 - 5025 / 266 - 3830

Family and Children Services
Cross Cultural Children's Centre
Licensed Day Care
1916 - 2nd Street, S.W.
Calgary, Alberta T2S 1S3
Telephone: 228 - 9810

CALGARY CHINESE COMMUNITY SERVICES ASSOCIATION

Bay 106, 110 - 3rd Avenue, S.W.
Calgary, Alberta
T2P 0E7

Teresa Woo-Paw
President
Phone: 265 - 8446

Purpose/target group(s)

To assist the Chinese community to understand and take advantage of available public and private services.

Activities include

Information Seminars; Newcomers's Group; Co-ed Scouts; Boys' and Girls' Club Programs; After School Tutorials; English as a Second Language Programs; Chinese Language Programs (heritage school, adult class, Chinese as a Second Language Programs); and, Women's Support Groups.

Languages

English, Chinese (several dialects)

CALGARY IMMIGRANT AID SOCIETY

900A Century Gardens
825 - 8th Avenue, S.W.
Calgary, Alberta
T2P 2T3

Gerry Kemp
Executive Director
Phone: 265 - 1120
Fax: 266 - 2486

Purpose/target group(s)

To provide services to immigrants and refugees during the settlement and adaptation process, and to act as a catalyst in the integration and acceptance of immigrants into the community.

Activities include

Information & Orientation - Financial assistance, housing, consumer concerns, legal problems, medical/health care. Supportive Counselling - Cultural adaptation issues, family and marital conflicts, loneliness/social isolation. Referral to community services. Interpretation and translation. The agency also provides Settlement Language Program; Citizenship Education; Intercultural Education Program; and a Language Bank. Newsletter published bi-annually.

Languages

Amharic, Arabic, Cantonese, English, Farsi, French, Gujarati, Hindi, Hungarian, Khmer, Korean, Lao, Mandarin, Polish, Punjabi, Russian, Spanish, Swahili, Urdu, Vietnamese. Other languages available through Language Bank.

CALGARY IMMIGRANT WOMEN'S CENTRE

802 - 14th Avenue, S.W.
Calgary, Alberta
T2R 0N6

Administrative Coordinator
Phone: 245 - 6785

Purpose/target group(s)

Support by and for immigrant women to help each other and other immigrant women to improve their quality of life in Calgary.

Activities include

Neighbourhood groups, cross-cultural family and parenting programs, a directory of immigrant women's marketable skills. Other activities take place as participants define their needs and ways of addressing their concerns.

CALGARY MENNONITE CENTRE FOR NEWCOMERS

#207, 3517 - 17th Avenue, S.E.
Calgary, Alberta
T2A 0R5

Ted Walter
Executive Director
Phone: 569 - 0409

Purpose/target group(s)

Assistance to refugees and other immigrants.

Activities include

Assisting newcomers including refugee claimants through the provision of orientation, interpretation/translation, employment programs, temporary housing and English as a Second Language Programs.

Languages

English, Spanish, Vietnamese, Chinese.

**CALGARY IMMIGRANT DEVELOPMENT AND
EDUCATIONAL ADVANCEMENT SOCIETY**
(Formerly The Calgary Society for Immigrant Workers)
#203, 4310 - 17th Avenue, S.E.
Calgary, Alberta
T2A 0T4

Salim Sindhu
Executive Director
Phone: 235 - 3666
Fax: 272 - 7445

Purpose/target group(s)

To promote basic adult literacy in English, and to assist immigrants in integrating into Canadian society.

Activities include

Programs in adult basic literacy, English as a Second Language, as well as, workshops and symposiums on the following topics: Common Labour Practices in Canada and Employers' Expectations, Alberta Labour Laws, Human Rights, Cross-cultural Understanding, Social Justice and Racial Equality, Women's Issues, and Seniors Information Sessions. Also offers volunteer services and opportunities in various programs, employment referrals, in addition to a multilingual unemployment insurance intake service.

Languages

Arabic, Chinese, English, Hindi, Punjabi, Spanish, Urdu, Vietnamese.

CALGARY VIETNAMESE CANADIAN ASSOCIATION
C1, 4710 - 17th Avenue, S.E.
Calgary, Alberta
T2A 0V1

Thang Quoc Tran
President
Phone: 272 - 4668

Purpose/target group(s)

To dynamically assist new Vietnamese Canadians to quickly settle down into Canadian society. To actively promote multiculturalism within the Vietnamese community. Acts as the umbrella organization for other Vietnamese groups in Calgary.

Activities include

Services for newcomers such as: Referral, translation, ESL, housing orientation, job finding clubs. Offers workshops on both social and cultural topics for all generations of Vietnamese Canadians. Takes part in special multiculturalism events and organizes annual cultural events like New Year's Festival, Mid-Autumn Festival and summer camps.

Languages

Vietnamese and English.

**IMMIGRANT VOCATIONAL AND LANGUAGE
REFERRAL CENTRE**

900A Century Gardens
825 - 8th Avenue, S.W.
Calgary, Alberta
T2P 2T3

Krystyna Biel
Acting Coordinator
Phone: 262 - 2656
Fax: 266 - 2486

Purpose/target group(s)

To assist immigrants who speak little or no English in determining ways to improve language skills and opportunities for future employment.

Activities include

Individual language assessments, referral to appropriate English-as-a-second-language (ESL) courses, language and vocational counselling and follow-up.

Languages

English, Spanish, Chinese (three dialects), Vietnamese, French, Polish, Farsi, Arabic. Other languages available through staff, volunteers, and interpreters.

NOTE: The Centre is a service of the Calgary Immigrant Aid Society.

JEWISH FAMILY SERVICES (CALGARY)

#200, 4014 Macleod Trail, South
Calgary, Alberta
T2G 2R7

Hope Kahane
Executive Director
Phone: 287 - 3510
Fax: 287 - 3735

Purpose/target group(s)

Counselling and referral services, providing links between immigrants and host communities.

Activities include

Vocational and placement counselling, marital and individual counselling, referrals, advocacy, family life education programs, orientation for newcomers, family visiting.

Languages

English, Yiddish, Russian. Other languages available through volunteers.

CALGARY BOARD OF EDUCATION

Multicultural Liaison Services

Room 18, Victoria Community School
411 - 11th Avenue, S.E.
Calgary, Alberta
T2G 0Y5

Saif Mabrouk
Coordinator
Phone: 262 - 9155

Purpose/target group(s)

To liaise between home and school on cultural and educational issues, to assist high need immigrant children, to work with the school, community and immigrant families to facilitate multicultural understanding.

Activities include

Assisting school based staff in counselling, problem solving and providing support to immigrant students. Providing professional development workshops for school staff. Working with the community and immigrant families in the provision of orientation nights and the formation of parent networks.

Languages

Arabic, Chinese (Cantonese, Mandarin, Swatoese), French, Hindi, Punjabi, Spanish, Urdu, Vietnamese.

YWCA

English and Canadian Orientation Program

320 - 5th Avenue, S.E.
Calgary, Alberta
T2G 0E5

Peggy MacDonald
ESL Coordinator
Phone: 263 - 1550
Local: 363

Purpose/target group(s)

English as a Second Language and Canadian orientation for all newcomers.

Activities include

Conversational English, Canadian orientation, pronunciation, reading and writing.

Languages

English, Chinese, Vietnamese.

ALBERTA/NWT NETWORK OF IMMIGRANT WOMEN
C/O CALGARY IMMIGRANT WOMEN'S CENTRE
802 - 14th Avenue, S.W.
Calgary, Alberta
T2R 0N6

Pearl Yip
Phone: 228 - 9918

Purpose/target group(s)

This is an umbrella organization for groups and individuals serving immigrant women.

Activities include

Workshops, gathering and disseminating information, liaison with governments, outreach in areas where there are no services for immigrant women, networking with immigrant serving agencies.

Languages

The working language is English.

CATHOLIC SOCIAL SERVICES (CAMROSE)

Immigration and Settlement Service
#1, 4908 - 50th Street
Camrose, Alberta
T4V 1R1

Chan Senethavy
Settlement Counsellor
Phone: 672 - 1304
Fax: 672 - 1304

Purpose/target group(s)

Assisting refugees and immigrants with settlement, integration and participation in Canadian society.

Activities include

Welcome and reception of newly arrived refugees with initial and long-term settlement assistance: information, advocacy, orientation, referral, documentation, supportive counselling, interpretation and translation, and assistance to access community services.

Languages

English and Lao. Other languages available through volunteers.

NOTE: This office is administered through Catholic Social Services (Edmonton).

CAMBODIAN SOCIETY OF EDMONTON

#400, 10136 - 100 Street
Edmonton, Alberta
T5J 0P1

Co Van Tran
Phone: 428 - 7094

Purpose/target group(s)

Refugees and other residents of Cambodian background.

Activities include

Social and legal referral, employment and housing assistance, translation of Cambodian documents to English. Also Cambodian (Khmer) language classes for children and ESL classes for senior citizens (sponsored by the St. Barnabas Refugee Society). Buddhism classes (in the Cambodian language).

Languages

English and Cambodian (Khmer).

CATHOLIC SOCIAL SERVICES (EDMONTON)

Immigration and Settlement Service

10709 - 105 Street
Edmonton, Alberta
T5H 2X3

Alice Colak
Vice President
Phone: 424 - 3545
Fax: 425 - 6627

Purpose/target group(s)

Assisting refugees and immigrants with settlement, integration and participation in Canadian society.

Activities include

Settlement, adjustment integration services include: airport reception and welcome of refugees; housing; information, orientation, referral and access assistance; interpretation and translation services; community linkages; advocacy; supportive individual and family counselling.

Reception House program for government-assisted refugees. Language and vocational assessment and counselling. Re-entry employment program for immigrant women. Host Program. Settlement Language Program. Community Participation Program. Refugee Sponsorship Program. Intercultural/Public Education Program. Volunteer Program.

Languages

English, Chinese (several dialects), Vietnamese, Spanish, Polish, Slovak, Serbo-Croatian, French, Lao, Khmer, Amharic, Thai, Arabic, Italian, Portuguese, Farsi, Ukrainian, Oromo, Somali, Harari, Pashto, Hungarian, Dutch. Other languages available through volunteers.

CHANGING TOGETHER - A CENTRE FOR IMMIGRANT WOMEN

#209, 10010 - 107A Avenue
Edmonton, Alberta
T5H 0V2

Nena Jovic-
Andrejevic
Executive Director
Phone: 421 - 0175

Purpose/target group(s)

Self-help group for immigrant women.

Activities include

Pre-employment orientation, job skills and lifestyle training, information and referral. Drop-in centre, conversational ESL groups, health and nutrition counselling, fitness program, interpretation and translation. The New Friends Program pairs immigrant women with non-immigrant women. Babysitting available for participants in centre activities.

Languages

English, Spanish, Vietnamese, Hindi, Chinese, Tamil. Other languages through volunteer interpreters.

CHINESE COMMUNITY SERVICES CENTRE

Edmonton Chinatown Multicultural Centre
9540 - 102nd Avenue
Edmonton, Alberta
T5H 0E3

Lucy Tse
Program Coordinator
Phone: 429 - 3111

Purpose/target group(s)

To assist residents and newcomers of Chinese background.

Activities include

Social and legal referrals, employment and housing assistance, interpretation, completion of forms, senior citizens program, citizenship preparation and language classes.

Languages

English and Chinese.

EDMONTON IMMIGRANT SERVICES ASSOCIATION

Cromdale School
11240 - 79th Street
Edmonton, Alberta
T5B 2K1

Ibrahim Alladin
Dyrl Campbell
Directors
Phone: 474 - 8445
Fax: 477 - 0883

Purpose/target group(s)

Assistance to refugees and other immigrants.

Activities include

Orientation, counselling, interpretation and translation, assistance with forms and documents, information, referral, advocacy, crisis intervention, employment and conversational English.

Languages

English, French, Vietnamese, Cambodian (Khmer), Lao, Spanish, Polish, Czech, Romanian, Hindi, Punjabi, Urdu, Arabic, Amharic, plus many more languages and dialects through volunteer interpreters/translators.

**EDMONTON MENNONITE SOCIETY FOR
THE ASSISTANCE OF NEWCOMERS**

10125 - 107 Avenue
Edmonton, Alberta
T5H 0V4

Shirley Philips
Executive Director
Phone: 424 - 7709
Fax: 424 - 7736

Purpose/target group(s)

Assistance to refugees and other immigrants.

Activities include

Orientation, employment, counselling, housing, health, job training, and English language learning. Promotes self-help concepts among newcomer groups. Also counselling, interpretation and translation.

Languages

English, Chinese (several dialects), Polish, Vietnamese, Spanish, Malaysian, Indonesian, German.

EDMONTON MULTICULTURAL SOCIETY

#414, McLeod Building
10136 - 100 Street
Edmonton, Alberta
T5J 0N8

Deborah Stewart-
Furmanski
Executive Director
Phone: 420 - 6866
Fax: 426 - 4232

Purpose/target group(s)

The society provides information and support to ethnic organizations, multicultural groups, other agencies and to individual residents in order to raise the awareness of multi-cultural issues in Edmonton.

Activities include

Research related to multi-cultural issues, publishes "Multicultural Connections" six times a year, multi-cultural advocacy, speakers' bureau, and some secretarial support to member organizations.

Languages

English, French, Hindi, Punjabi, plus other languages through volunteers.

EDMONTON VIETS ASSOCIATION

#102, 10534 - 109 Street
Edmonton, Alberta
T5H 3B2

Quyen Nguyen
President
Phone: 424 - 8934

Purpose/target group(s)

The association promotes the cultural and social integration of Vietnamese residents.

Activities include

Information on housing and employment, orientation for newcomers, interpretation and translation. The association also publishes a monthly newsletter.

Languages

English, French, Vietnamese.

JEWISH FAMILY SERVICES (EDMONTON)

#606 McLeod Building
10136 - 100th Street
Edmonton, Alberta
T5J 0P1

Queena Klein
Executive Director
Phone: 424 - 6346
Fax: 424 - 2519

Purpose/target group(s)

Counselling, support and referral services. Also providing links between immigrants and the community.

Activities include

Marital, child/parent and individual counselling; orientation for newcomers, advocacy, employment assistance; documentation; referrals; family life education; outreach to seniors.

Languages

English, Yiddish, plus other languages through volunteers.

**LANGUAGE AND VOCATIONAL ASSESSMENT
COUNSELLING SERVICE****Catholic Social Services (Immigration & Settlement Service)**

10709 - 105 Street
Edmonton, Alberta
T5H 2X3

Ana Maria Fantino
Coordinator
Phone: 424 - 3545
Fax: 425 - 6627

Purpose/target group(s)

To assist immigrants in seeking English language learning opportunities and educational planning guidance.

Activities include

Assessment of first and second language skills and educational and occupational experience. Referral to appropriate educational, institutions, ESL programs and community services. Publishes an ESL Guide.

Languages

English, Spanish, Vietnamese, Chinese, Portuguese, and other languages available through other program staff and volunteers.

NOTE: The assessment centre is a service of Catholic Social Services (Edmonton).

ST. BARNABAS REFUGEE SOCIETY

#400, 10136 - 100th Street
Edmonton, Alberta
T5J 0P1

Margaret Third-
Tsushima
Executive Director
Phone: 428 - 7094
Fax: 428 - 7094
(Call first)

Purpose/target group(s)

Assistance to refugees and other immigrants. The society deals mainly with refugees from Indochina, El Salvador, Chile and other political refugees.

Activities include

Information, transportation, escort, completion of forms and documents, assistance with sponsorship and other immigration difficulties.

Languages

English, French, Thai, Lao, Cambodian (Khmer), Spanish.

MILLWOODS CENTRE FOR IMMIGRANTS**The Indo Canadian Women's Association**

#106, 2024 - 57 Street
Edmonton, Alberta
T6L 2Z3

Jayanti Negi
Executive Director
Phone: 490 - 0477

Purpose/target group(s)

Assistance to newcomers and immigrants of South Asian background and immigrants of the Millwoods area.

Activities include

Interpretation, information and orientation about community resources, counselling and referrals for individuals and families. Community outreach includes workshops for other agencies on East Indian culture and on difficulties faced by newcomers in adjustment to Alberta.

Languages

English, Hindi, Urdu, Punjabi, Gujarati, Bengali, Tamil, Malayalam.

NOTE: Services are available Monday through Friday 10 a.m. to 1 p.m.

UKRAINIAN CANADIAN SOCIAL SERVICES

#204, 10852 - 97th Street
Edmonton, Alberta
T5H 2M5

Luba Kowalchyk
Executive Director
Phone: 424 - 5218

Purpose/target group(s)

Assistance to immigrants and other residents of Ukrainian background.

Activities include

Reception and orientation information to newcomers, escort, counselling and referral services for employment and accommodation, advocacy, assistance with documentation and forms, interpretation and translation. Also support counselling for individuals and families.

Languages

English, Ukrainian, Polish, Russian. Other languages through volunteers.

NEW HOME IMMIGRATION AND SETTLEMENT CENTRE

15808 - 81 Street
Edmonton, Alberta
T5Z 2T8

Elsa R. Schulz
Executive Director
Phone: 475 - 4930
Fax: 476 - 0665

Purpose/target group(s)

To help newcomers get established in Alberta. Serving all newcomers according to their needs.

Activities include

Host program - New Home links newcomers with Canadian Families for a smooth transition to Canadian society and system, as well as friendship and emotional and moral support. ESL - part time, evening course given four times a year for 10 week period -- intermediate and advanced levels. Kingsway and Clareview areas. Well developed curriculum, qualified teachers, teacher's aids for beginner levels, listening lab, etc. (\$20.00 charge for class materials). Clothing Bank. Social Activities - Organizes social activities and indoor sport events specifically for Spanish speaking newcomers to help them get acquainted with others in the Spanish community.

Languages

English and Spanish.

PEACE AREA SETTLEMENT SERVICES SOCIETY FOR IMMIGRANTS

#302, 10104 - 101 Avenue
Grande Prairie, Alberta
T8V 0Y2

Ernest Chorabik
Executive Director
Phone: 538 - 3232

Purpose/target group(s)

To provide settlement services to refugees and other immigrants in the Grande Prairie Area.

Activities include

Initial settlement information, orientation, and referral for immigrants. The Society has a volunteer program to involve the Grande Prairie community in assisting immigrants, and also coordinates services for immigrants with mainstream service providers.

Languages

English, Polish and Spanish. Other languages through volunteers.

LETHBRIDGE IMMIGRANT SETTLEMENT ASSOCIATION

506 - 4th Avenue, South
Lethbridge, Alberta
T1J 0N3

Honour Sauve
Executive Director
Phone: 327 - 5333

Purpose/target group(s)

To assist refugees and other immigrants settle in the Lethbridge area.

Activities include

Reception for newly arrived refugees, general orientation information, referral, escort, interpretation, counselling, advocacy.

Languages

English, Russian, Czech, Vietnamese, Chinese (Mandarin and four other dialects), Polish, Slovak, Spanish. Other languages through volunteers.

MULTICULTURAL WOMEN'S ASSOCIATION OF LETHBRIDGE

2B, 740 - 4th Avenue, South
Lethbridge, Alberta
T1J 0N9

Camille Kobayashi
Coordinator
Phone: 320 - 6834

Purpose/target group(s)

To assist immigrant women to integrate and adjust to Canadian society.

Activities include

Social support for immigrant women, social and cultural activities for immigrant families, assistance with employment, and workshops on multicultural issues. Also public education to the community and mainstream service providers.

Languages

Chinese (five dialects), Spanish, Vietnamese. Other languages through volunteers.

SAAMIS IMMIGRATION SERVICES ASSOCIATION

422 - 6th Street, S.E.
Medicine Hat, Alberta
T1A 1H5

Carol Olson
Executive Director
Phone: 529 - 0700

Purpose/target

To provide settlement and integration services to new Canadians arriving in the Medicine Hat area.

Activities include

Orientation sessions for newcomers, adjustment counselling, information on housing, health care, education, employment, teen support group, information sessions, life skills training, English tutors, volunteer training.

Languages

Volunteer interpreters for Vietnamese, Spanish, Polish, Korean, Khmer, Czechoslovakian, Hungarian, Romanian, French, Dare, Russian, Portuguese, German, Laotian, Chinese.

**WORLDS OF WOMEN TOGETHER -
A CENTRE FOR IMMIGRANT WOMEN**

422 - 6th Street, S.E.
Medicine Hat, Alberta
T1A 1H5

Josher Nandy
Director
Phone: 528 - 2090

Purpose/target group(s)

To assist immigrant women in their integration into the mainstream of Canadian life.

Activities include

Organizing monthly meetings; providing information, counselling and referral; providing a support group; and advocating to meet immigrant women's needs and concerns in the community.

Languages

English, Spanish, Vietnamese, Polish, Czech.

CATHOLIC SOCIAL SERVICES (RED DEER)

Immigration and Settlement Service

#202, 5000 Gaetz Avenue
Red Deer, Alberta
T4N 4B2

Helen Osadca
Settlement Counsellor
Phone: 346 - 7055

Purpose/target group(s)

To assist refugees and other immigrants settle in the Red Deer area.

Activities include

Reception and initial settlement orientation for new arrivals. Also supportive counselling and referral, interpreting and translation, advocacy and documentation.

Languages

English, Vietnamese, Polish, Spanish. Other languages through volunteers.

NOTE: This office is administered through Edmonton Catholic Social Services.

CENTRAL ALBERTA REFUGEE EFFORT (C.A.R.E.) COMMITTEE

#202, 5000 Gaetz Avenue
Red Deer, Alberta
T4N 4B2

Darlene Johnson
Executive Director
Phone: 346 - 8819

Purpose/target group(s)

To assist immigrants settle in the Red Deer area.

Activities include

Settlement counselling and referral for all immigrants. Provide childcare service, immigrant youth program, conversational English classes, a host program to match newcomers and volunteer friends. Also employment preparation assistance, resume preparation, and a volunteer interpreter service. Community education activities include workshops and seminars on intercultural education and immigrant/refugee issues.

Languages

Volunteer language bank: French, Spanish, Polish, Romanian, Khmer, Cantonese, Lao, Vietnamese, Slovak, Maltese, Portuguese, Italian, Arabic, Swedish, Danish, Norwegian, Korean, various East Indian languages, Farsi, four Ethiopian languages.

Immigration and Settlement Division (Edmonton)

Geoff Anderson, Executive Director

Phone: 427 - 0537

Dianne Blum, Office Manager

Fax: 422 - 0126

Joe So, Manager, Special Projects

Settlement Programs

Michael Phair, Director

Mimi Huynh, Administrative Support

Jeanna Baty, Community Consultant

Mario Allende, Community Consultant

Louise Nelson, Policy and Program Analyst

Policy and Planning Programs

Norm Kinsella, Director

Jill McLean, Administrative Support

Mietka Zieba, Research Officer

Cindy Folster, Research Officer

Immigration Bridging Programs

Barbara Leung, Director

Lorainne Reeves, Administrative Support

Business Immigration Programs

Vic Hartfield, Director

Viviane Hanson, Consultant

Alan Hallman, Consultant

Immigration and Settlement Branch (Calgary)

Tony Pugh, Consultant

Phone: 297 - 6247

To facilitate the successful relocation of new immigrants, the Immigration and Settlement Branch of Alberta Career Development and Employment provides a range of services and information materials. The Settlement Programs section provides funding to community-based immigrant aid organizations under a joint program with the Government of Canada.

Career Development Centres

Bonnyville	826 - 4175	Grande Prairie	538 - 5348	Medicine Hat	529 - 2683
Calgary	297 - 6347	High Level	926 - 2661	Peace River	624 - 6211
Camrose	679 - 1275	Hinton	865 - 5361	Pincher Creek	627 - 3922
Edmonton	427 - 5659	Lethbridge	329 - 5444	Red Deer	340 - 6383
Fort McMurray	743 - 7207	Lloydminster	875 - 5506	St. Paul	645 - 6383

Settlement Programs Contacts in Career Development Centres**EDMONTON REGION**

Edmonton 422 - 3726
Contact: Brian Fegan

CALGARY REGION

Calgary 297 - 5109
Contact: Miki Wood

CENTRAL AND SOUTHERN ALBERTA

Red Deer 340 - 4950
Contact: Sue Patton

Lethbridge 381 - 5444
Contact: Floyd Jensen

Medicine Hat 529 - 3683
Contact: Joanne Opheim

NORTHERN REGION

Fort McMurray 743 - 7194
Contact: Olie Schell

Grande Prairie 538 - 5348
Contact: Judy Panko

ALBERTA VOCATIONAL CENTRES

Calgary	261 - 3930	Grouard	751 - 3915	Slave Lake	849 - 2281
Edmonton	427 - 2741	Lac La Biche	623 - 4427		

ALBERTA CULTURE AND MULTICULTURALISMCultural Heritage Division

Manuel da Costa, Assistant Deputy Minister 297 - 2927

Northern Alberta Director

Terry Keyko 427 - 2927
Executive Director

Southern Alberta Director

Susan Coombes 297 - 8407

Multiculturalism and Citizenship Canada

Edmonton	495 - 3350	Hai Nguyen
Calgary	292 - 4950	Lynn Foster

CANADA EMPLOYMENT AND IMMIGRATION COMMISSION

Ingrid Wilson
Director of Immigration
Alberta/NWT Regional Office (Edmonton)

Joanne Hick
Manager - Immigration Operations
Employment and Immigration
495 - 5697

Chris Darlington
Program Specialist (Settlement)
495 - 2395

Canada Immigration Centres

Edmonton (Downtown)	Manager	495 - 2199
	Settlement Officer	495 - 2459
Edmonton (Airport)	Manager	955 - 8272
Calgary (Downtown)	Manager	292 - 5727
	Settlement Officer	292 - 5734
Calgary (Airport)	Manager	292 - 6393
Red Deer	Officer in Charge	342 - 4575
Lethbridge	Manager	328 - 5588
	Settlement Officer	328 - 5588
Coutts	Manager	344 - 3744
Fort McMurray	Manager	743 - 2340
Grande Prairie	Manager	432 - 1385

Canada Employment Centres

Calgary	292 - 4949
Camrose	672 - 5597
Edmonton	495 - 2280
Fort McMurray	743 - 2258
Grande Prairie	532 - 4411
Lethbridge	327 - 8535
Medicine Hat	528 - 6835
	or
	528 - 6822
Red Deer	342 - 1166

